

**SILVERSTREAM BOWLS & PETANQUE
ON LINE MEMBERS SURVEY #1: FEBRUARY 2016**

Q1 How long have you been a Club member?
28 Responses

Range	#	%
Under 6 Years	5	17.86
6 to 10 Years	12	42.86
11 to 20 Years	3	10.71
Over 20 Years	8	28.57

Q2 Which of these activities would you like to see more of?
28 Responses

Rank	Activity	#	%
1	Midweek Evening Play	13	46.43
2	Galas	12	42.86
3	Social Competitions	11	39.29
4	Staus Quo	8	28.57
5	Club Challenges	7	25.00
5	Social Events	7	25.00
7	Interclub	6	21.43
7	Casual Competitions	6	21.43
9	Social Evenings	5	17.86
10	Pennants	3	10.71

1 Comment
Music and the creation of social functions that lead on to some dancing and fun rather than just sitting and talking eating and then going home

Q3 Which of these activities would you like to see less of?
28 Responses

Rank	Activity	#	%
1	Staus Quo	23	82.14
2	Club Challenges	2	7.14
2	Midweek Evening Play	2	7.14
4	Social Competitions	1	3.57
5	Interclub	0	0.00
5	Pennants	0	0.00
5	Casual Competitions	0	0.00
5	Galas	0	0.00
5	Social Evenings	0	0.00
5	Social Events	0	0.00

Q6 The value of your annual subscription is:
28 Responses

Rank	Assessment	#	%
1	Good	21	75.00
2	Average	5	17.86
3	Poor	2	7.14

3 Comments
Bigger clubs have lower subs due to greater memberships.
Casual price a little high
Subs are higher than most of the other clubs in the region.
Lower fees for current players coming from other clubs

Q7 How do you rate our website?
28 Responses

Rank	Rating	#	%
1	Very Good	18	64.29
2	Good	6	21.43
3	Average	4	14.29
4	Poor	0	0.00
4	Very Poor	0	0.00

4 Comments
I cannot think of any improvements. It is great addition.
None that I can see. This is a valuable tool for the health of the Club
Wish you would drop the cartoon images as it dates the website.
Include photos of people of all ages having fun.
People enjoying themselves in the photographs, less cartoons.

Q8 What category of member are you?
28 Responses

Rank	Category	#	%
1	Full	22	78.57
2	Petanque	2	7.14
2	Casual	2	7.14
2	Social	2	7.14
5	Full (Year 1)	0	0.00
5	Full (Student)	0	0.00
5	Associate	0	0.00
5	Honorary	0	0.00
5	Life	0	0.00
5	MIB	0	0.00

Q4 What do you like most about our Club?

24 Responses

1	Friendly atmosphere and no clicky groups
2	Good facilities, very friendly club, relatively small but very competitive
3	Friendly people, good facilities and No 2 green
4	The social environment
5	Competitive
6	The atmosphere of the club.
7	The Culture
8	As a new, casual member I like the friendliness, the welcoming attitude and encouragement that has been shown to me
9	Friendly members, surroundings,
10	Good Greens
11	Very friendly and encouraging
12	People, facilities
13	Environment - setting, trees,birds etc. Friendly atmosphere.
14	The people
15	Small and friendly
16	The people I play bowls with.
17	The Greens
18	The club facilities - greens, pistes and clubrooms
19	Comraderie. All the hard working volunteers.
20	Friendly & well run. Good facilities & great setting.
21	Good companionship and facilities
22	The attitude of most members The excellent work carried out by a core group
23	As a virtual non player at the moment -I do enjoy getting the news updates from the club
24	The Fellowship

Q9 Are you male or female?

28 Responses

Rank	Gender	#	%
1	Male	23	82.14
2	Female	5	17.86

Q5 What do you like least about our Club?

17 Responses

1	Number one green looking a little sorry after the big effort and cost to renovate
2	The state of Green 1
3	Lack of new members
4	Declining membership, limited ambition of club leadership for members to perform well, state of Green 1, insufficient ongoing promotion to the community to attract new members, green 2 is usually running too slow for midweek evening practice sessions to be worthwhile
5	To much emphasis on social bowls
6	Nothing
7	Lack of members and not enough commitment to the club by many
8	Need to grow more members to get fresh ideas and increase our networks
9	Apathy of many members, failure of many members to support activities even when approached with a personal invite.
10	Reducing membership
11	Many events requiring a time commitment that I am unhappy to make. I work full-time and want time at home too.
12	Too few helpers.
13	Mufti
14	Little mixing between bowls and petanque members
15	Low in female members
16	Burden on small number of volunteers. Succession will be an issue in the future unless the membership increases.
17	Can be a bit too serious, need to lighten up sometimes. More effort to encourage new members into teams as they have different contacts which may increase player strength.

Q10 What is your age?

28 Responses

Rank	Range	#	%
1	70 to 79	10	35.71
2	60 to 69	7	25.00
3	50 to 59	6	21.43
4	40 to 49	3	10.71
5	Under 30	1	3.57
5	80 to 89	1	3.57
7	30 to 39	0	0.00